

MENTAL HEALTH SERVICES ACT

PERFORMANCE MEASUREMENT WORKGROUP #1 CONCEPTUAL DESIGN

WEDNESDAY, MAY 4, 2005

**RED LION INN, ARDEN WAY, SACRAMENTO
Junior Ballroom**

CLIENT AND FAMILY MEMBER PRE-MEETING 9:30 – 11:30 a.m.

Agenda:

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| 9:30 – 9:40 | Welcome, Introductions and Purpose of Today's Client and Family Member Pre-Meeting – Bobbie Wunsch |
| 9:40 – 9:45 | Update on next round of MHSA Workgroup Sessions – Bobbie Wunsch |
| 9:45 – 10:45 | Performance Measurement Presentation and Discussion – Stephanie Oprendeck, PhD, DMH |
| 10:45 – 11:20 | Small Group Discussions about Recovery/Wellness/Resilience Indicators |
| | Questions for Small Workgroups: |
| | - How would you change this tool to be effective for Children and Transition-Age Youth, for Adults and Older Adults? |
| | - Feedback and discussion on current Quality of Life Indicators for Adults and Older Adults. Input on similar indicators for Children and Transition-Age Youth |
| 11:20 – 11:30 | Reminders about Afternoon Workgroup and Next Steps – Bobbie Wunsch |
| 11:30 | Adjourn for Lunch |

WORKGROUP 1:00 – 4:00 p.m.

Agenda:

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| 1:00 – 1:10 | Welcome, Introductions and Purpose of Today's Workgroup Session, Reminder of Upcoming Workgroup Sessions – Bobbie Wunsch |
| 1:10 – 1:20 | MHSA Updates – Progress since April 5/6 General Stakeholders Meetings – Carol Hood, DMH |
| 1:20 – 2:30 | Performance Measurement Presentation and Discussion - Stephanie Oprendeck, PhD, DMH |
| 2:30 – 2:45 | Table Talk Directions and Move to Age-Based Table Talk – Bobbie Wunsch |
| 2:45 – 3:30 | Table Talk on Performance Measurement by Age Group – Children, Transition-Age Youth, Adults and Older Adults |
| 1. | <i>In your county's transformed mental health system, how will the experience for clients and family members be different? (BY AGE GROUP)</i>

<i>How should these changes be measured?</i> |
| 2. | <i>In your county's transformed mental health system, how will the experience for community members at large be different?</i>

<i>How should these changes be measured?</i> |
| 3:30 – 3:55 | General Large Group Feedback of Key Issues from Table Talk – Bobbie Wunsch and Stephanie Oprendeck |
| 3:55 – 4:00 | Review of Upcoming Workgroup Meetings, Next Steps and Evaluation – Bobbie Wunsch |
| 4:00 | Adjourn |